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As Senior Solutions Analyst for EXTEND Resources, Ken Smiley heads the product implementation team that works with EXTEND clients to identify and deliver solutions to the ever-increasing challenges related to information management, processing, governance, review, and analysis. Ken brings a versatile skill set to the EXTEND team and an unwavering commitment to ensuring the high-quality delivery of the company's solution-based offerings in matters such as large-scale discovery requests, compliance reviews, and contract and claims review and management. Ken focuses on delivering enhanced productivity, improved control, and bottom-line cost savings to enable clients to achieve their goals successfully.

Ken is a versatile technologist and licensed attorney. In addition to his considerable knowledge of e-discovery, the application of case law, and legal implications of complex system integrations, he has extensive experience with business and technical systems development and AI-driven technology, and holds a Microsoft Certified Solutions Engineer & Internet certification. This wide-ranging expertise enables him to serve as a substantive resource for EXTEND and its clients on emerging digital information and communications technologies, providing insight into the best use of technology and automation to meet EXTEND's clients' needs.

Before joining EXTEND, Ken served in leadership roles for a variety of e-Discovery and information governance solution providers for more than two decades. In addition to his e-Discovery expertise, Ken is well-versed in contract negotiation, market advisory services, client consulting, project management, and legal services, with a wide range of industry knowledge spanning the financial, healthcare, manufacturing, and government sectors. With a proven ability to identify solutions to complex problems, Ken provides organizations with practical strategies for reducing cost and improving efficiency.

Ken's engagements of note include:

- Successfully led turn-around project for Northwestern Mutual, implementing Autonomy Legal Hold and Autonomy Supervisor products, launching operational program resulting in measurable, minimized risk.
- Directed a national migration from IBM AS400 to Windows Server/Windows Desktop for Enterprise Rent-A-Car locations across the US.
- Implemented Microsoft Exchange in conjunction with Attachmate connector for IBM Profs mainframe for TWA Airlines email communications, and upgraded all PC's using Windows/3270 terminal emulator and Microsoft SMS for automated software management updates.
- Designed integrated digital environment (IDE) portal for EADS/Airbus/US Air Force, that included integrating SAP production systems with engineering systems and third party sub-contractor systems to provide a complete overview of aircraft status to the US Air Force through an Exostar security compliant portal.
- Provided the legal advice and data work-flows for US based and foreign based entities to exchange information in an ITAR compliant manner to maintain security requirements of the US Presidential Helicopter Replacement Program.

Education

Ken earned his undergraduate in Pre-Law Political Science with minors in Industrial Design and Aerospace Engineering from the University of Kansas; and his Graduate Law Degree from University of Kansas School of Law